

Performance Metrics: The Levers For Process Management

By Duke Okes

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Duke Okes. Duke has been a The Core of Problem Solving and Corrective Action and Performance Metrics: The Levers for Process Management, Whittington

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Genre/Form: Electronic books: Additional Physical Format: Print version: Okes, Duke. Performance metrics : the levers for process management. Milwaukee, Wisconsin

Psychological Impact of Metrics - ASQ -

Performance Metrics: The Levers for Process This article is an excerpt from the book Performance Metrics: The Levers for Process Management, Okes, Duke

Robert Simons - Faculty - Harvard Business School -

performance measurement, and strategic control. Simons' previous book, Levers of Organization Design, was published by Harvard Business School Press in 2005.

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The interplay of different levers of control: A -

The relationship between strategic performance measurement systems and different levers of The original aim was to deploy a new performance measurement system

About Duke Okes - Quality Systems and -

He is the developer and primary instructor for the Root Cause Analysis and Measuring Performance Metrics: The Levers for Process Management, Duke Okes

Metricae Bibliography -

Systems and software engineering Measurement process; Duke Okes Performance Metrics: The Levers for Implementing Metrics for It Service Management

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This article was written by Duke Okes, and management of performance metrics. and individual views of process management; How metrics support and drive

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Performance metrics should point us to precisely what we need to of low level KPIs and the eventual resulting high level (organizational) metrics.

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